



All-New E-Transit Courier – productivity fact file

The all-electric E-Transit Courier is the new compact van from Ford Pro. This productivity fact file gives additional detail on the vehicle, the full Transit Courier range, and the Ford Pro solutions designed to deliver new levels of capability and value to compact van customers.

Product development

E-Transit Courier¹ was designed and engineered by teams in Ford Otosan's Sancaktepe Research & Development Centre, Türkiye, in partnership with the Ford Pro commercial vehicle specialists in Dunton, UK, and Cologne, Germany.

Ford Otosan, the Ford joint venture in which Ford and Koç Holding are majority shareholders, is one of the longest-running and most successful joint ventures in the global auto industry.

Enhanced load carrying and security

An all-new architecture and optimised body design lift E-Transit Courier's practicality to new levels. The load area is **larger in every dimension than the outgoing model** and can now carry two Euro pallets – made possible by a new rear suspension design that increases the width between the wheelarches by over 200 mm.

Maximum loading	Outgoing model	E-Transit Courier	Increase
Length at floor level (mm)	1,621	1,803 (2,661 with load-through bulkhead)	182 (1,040 with load- through bulkhead)
Width between wheelarches (mm)	1,012	1,220	208
Maximum height (mm)	1,244	1,253	9
Volume (m ³ , SAE)	2.3	2.9	0.6
Gross payload (kg) ²	582	700	118

A **44-litre frunk is standard** on all E-Transit Courier models and is ideal for holding small items like charging cables and a first aid kit. A full-height steel bulkhead is standard on all panel van models, and a mesh-protected bulkhead window and load-through hatch are optional. Customers can also specify mid-height cargo rails to help secure larger items.

The petrol and diesel Transit Courier models offer a standard payload of up to 678 kg, and a High Payload option that increases maximum gross payload to 845 kg. Maximum trailer weight ³ is 1,100 kg for diesel models and 1,000 kg for petrol models.

The loadspace dimensions are identical for all Transit Courier powertrain variants.

Ford Pro engaged with compact van customers and will deliver comprehensive enhanced security for E-Transit Courier through Ford Pro software and new hardware options on the vehicle.

Advanced sensors and connectivity technologies provide **next-level security** via alarms and alerts on Ford Pro Software. These new technologies can detect and alert owners to attacks that a conventional alarm system may not be able to. E-Transit Courier includes:

- Volumetric sensors to detect movement inside the vehicle
- Perimeter alarm to detect unauthorised opening of the doors or bonnet
- Double-locking feature to prevent thieves from being able to use interior door handles after smashing a window for access

Ford Pro is also launching **two new lock packs** developed in partnership with van security experts TVL Security to help protect the vehicle and contents, which are available as factory-fitted options:

- Anti-pick lock for the driver's door
- ArmourShell hardened exterior locks on sliding side door and rear cargo door

Efficient new-generation powertrain

E-Transit Courier is fitted with an **all-new electric powertrain** and backed by Ford Pro's unique, integrated charging and software services to help even first-time EV operators achieve maximum productivity and uptime:

- 100 kW (136 PS) electric motor
- 11 kW AC onboard charger 10 to 100 per cent in 5.7 hours
- 100 kW DC fast charging 10 to 80 per cent in under 35 minutes 4
- Add 87 km of range in just 10 minutes on a 100 kW DC charger⁴
- Highway-capable 145 km/h maximum speed

For simpler, less tiring workdays in busy cities, one-pedal driving availability is standard. Scheduled Pre-Conditioning enables the cabin and battery to reach the optimum temperature while still charging to maximise range and uptime, and can be programmed using the SYNC 4 touchscreen. ⁵

In addition to the all-electric model, all-new Transit Courier offers a range of proven Ford turbocharged engines, delivering the optimum blend of load-hauling responsiveness and fuel efficiency. Customers can specify Ford's advanced 1.0-litre EcoBoost petrol engine in 100 PS and 125 PS variants, or a 1.5-litre EcoBlue diesel engine with 100 PS; a six-speed manual transmission is standard, while the 125 PS petrol engine is also available with a **new seven-speed, dual-clutch automatic** gearbox. Auto Start-Stop and an Active Grille Shutter are standard for maximum efficiency.

Improved cost of ownership

E-Transit Courier's all-electric powertrain helps contribute to a significant reduction in service cost of ownership. Non-scheduled maintenance costs are expected to be at least **35 per cent lower** than on diesel-powered Transit Courier models.

Ford Pro Service is forecasting a highly competitive overall service cost of ownership for Transit Courier with petrol or diesel powertrains, with a two-year/30,000 km service interval.

When servicing is needed, Ford Pro offers over 800 Transit Centre workshops – Europe's largest dedicated commercial vehicle aftersales network. Ford Pro Service is also growing **Mobile Service**, which brings servicing to a convenient location for operators and can:

- Perform over 75 per cent of repair tasks on E-Transit Courier
- Replace consumables such as tyres and brake pads
- Integrate with FORDLiive
- Repair operators' non-Ford vehicles too, using high-quality original parts

Mobile Service is well-established in the UK, where it already covers over 10 per cent of total repairs. Across Germany, Norway and the UK, Mobile Service carried out 52,000 service, repair and maintenance actions last year. By mid-2023, Ford Pro expects to have over 200 Mobile Service vans on the road across France, Germany, Italy, Norway, Spain and the UK.

Bold new exterior and interior design

Customers want their investment in all-electric vehicles to stand out. E-Transit Courier's high bonnet line, upright grille with integrated headlights, signature LED light bar and chrome diamond grille create a distinctive new look.

"The new E-Transit Courier is a clean-sheet design that puts Ford Pro's cutting-edge technologies and hard-working nature into a compact, modern van," said Amko Leenarts, design director, Ford, Europe. "The front end emphasises its toughness and capability, while the visor-like windscreen and high belt line give it a trustful stance. The spacious cabin is designed to declutter drivers' days and be a connected, productive sanctuary to help them get the job done."

E-Transit Courier also introduces new paint options including Cactus Grey as well as metallic Fantastic Red and Bursting Green for businesses who desire a van that stands out.

The all-new model was developed using a human-centred design process, ethnographic research, interviews, and workshops with customers across Europe – including Türkiye – to identify key features and deliver optimum solutions.

Just like the exterior, the E-Transit Courier's cabin offers a **unique specification for greater productivity**. A new experience design-led approach mixes popular elements from the E-Transit Custom and new features specific to compact van operation:

"Squircle" steering wheel for increased legroom and visibility

- New "digiboard" with 12-inch digital cluster and 12-inch SYNC 4 touchscreen
- Floating instrument panel design for improved space and visibility

Ford's extensive research with compact van drivers revealed a common need for greater storage and organisation solutions. E-Transit Courier's cabin design includes:

- Optional, class-unique foldaway flat surface large enough for a laptop or A4 pad
- Space-saving electric handbrake and column-mounted gear shifter
- New, large centre console with configurable storage and removable elements to easily and securely organise devices, clipboards and smaller items

Driving experience

E-Transit Courier delivers a step change improvement in driving experience. To reduce fatigue and help protect the vehicle and cargo from time-consuming, expensive incidents, the vehicle features the most comprehensive range of advanced driver assistance systems ⁶ ever offered as standard in Europe's compact van segment. These include:

- Auto High Beam
- Cruise Control
- Driver Alert
- Front and Rear Parking Aid
- Hill Launch Assist
- Intelligent Speed Assist
- Lane-Keeping System
- Pre-Collision Assist
- Rear-view camera
- Traffic Sign Recognition
- Wrong Way Alert

Further advanced features available in a driver assistance pack include: 6

- Adaptive Cruise Control with Lane Centring and Stop & Go
- Blind Spot Information System with Cross Traffic Alert
- Intersection Assist
- Reverse Brake Assist

Drivers can also switch between **three drive modes** ⁶ for optimum performance across a range of conditions:

- Normal standard accelerator response, steering and climate control energy use
- Eco boosts range by softening accelerator response and reducing energy demand from climate control
- Slippery softens accelerator response and adapts steering for more control in wet or icy conditions

Standard keyless start, rear-view camera, and front and rear parking sensors on every E-Transit

Courier help make city driving easier, while a 10.7-metre kerb-to-kerb turning circle and overall length under 4.4 metres improve manoeuvrability and access to tight spaces.

Connected to Ford Pro solutions

Every E-Transit Courier features a standard built-in modem ⁷ enabling always-on connectivity with the Ford Pro ecosystem and wireless software updates.

<u>Ford Pro Charging's</u> unique end-to-end solution for home, depot and public charging helps make choosing, installing and using charging infrastructure simple for customers from operators of one van to large fleets. Simplified billing and administration via Ford Pro Charging software supports operators who park and charge their work vehicle at home, as well as streamlining public charging. For larger fleets, Ford Pro Charging offers an end-to-end, bespoke depot solution including hardware installation and management software that helps to optimise the charging process.

Operators can use simple tools for charge scheduling to take advantage of cheaper overnight energy tariffs, and optimise their energy management via Ford Pro's easy-to-use mobile app or Ford Pro E-Telematics⁸ – complimentary for one year. Ford Pro E-Telematics takes live data from the vehicle and displays easy-to-understand actions and insights that help optimise EV fleet management, even for inexperienced customers. These include:

- Current charging status
- Vehicle-specific state of charge
- Remaining range information
- Customisable low range alert thresholds.

Customers also benefit from a year of complimentary access to the Blue Oval Charge Network – set to include **500,000 public chargers by 2024**.

Subscription-based Connected Navigation ⁹ can boost productivity and reduce driver workload with updates on traffic, parking, charging and <u>local hazards</u>.

Operators can also receive collision and vehicle break-in alerts via <u>Ford Pro Software</u>. With **Fleet Start Inhibit**, fleet managers can remotely enable and disable the vehicle to help prevent theft or unauthorised use outside of work hours.

Manufacturing

All Transit Courier models will all be produced in Craiova, Romania, at the plant that became part of the Ford Otosan manufacturing network last year. The company has announced a three-year, €490 million investment plan to expand production, strengthening Ford Otosan's position as the largest commercial vehicle producer in Europe. With the addition of the Craiova plant, Ford Otosan's total annual production capacity is set to exceed 900,000 vehicles by 2025.

Ford Otosan also produces the Transit Custom – Europe's top-selling van in 2022 – as well as the Transit and E-Transit, which from a standing start was the top-selling two-tonne EV van in Europe in 2022. ¹⁰ The outgoing Transit Courier was produced by Ford Otosan in Kocaeli, Türkiye, at the Yeniköy site, which is now dedicated to Transit Custom production.

¹ Officially homologated energy efficiency figures will be published closer to on-sale date. Targeted range and charge time based on manufacturer tested values and calculation according to the WLTP drive cycle. Actual range varies with conditions such as external elements, driving behaviours, vehicle maintenance, lithium-ion battery age and state of health

Officially homologated fuel efficiency and CO₂ emissions figures will be published closer to on-sale date. The declared WLTP fuel/energy consumptions, CO₂-emissions and electric range are determined according to the technical requirements and specifications of the European Regulations (EC) 715/2007 and (EU) 2017/1151 as last amended. The applied standard test procedures enable comparison between different vehicle types and different manufacturers.

- ² Max payload varies and is based on accessories and vehicle configuration. See label on doorjamb for carrying capacity of a specific vehicle.
- ³ Max towing varies based on cargo, vehicle configuration, accessories and number of passengers.
- ⁴Charge time based on manufacturer computer engineering simulations. The charging rate decreases as battery reaches full capacity. Your results may vary based on peak charging times and battery state of charge.
- ⁵ Don't drive while distracted or while using handheld devices. Use voice-operated systems when possible. Some features may be locked out while the vehicle is in gear. Not all features are compatible with all phones.
- ⁶ Driver-assist features are supplemental and do not replace the driver's attention, judgment and need to control the vehicle. It does not replace safe driving. See Owner's Manual for details and limitations
- ⁷ FordPass Connect, the FordPass App., and complimentary Connected Service are required for remote features (see FordPass Terms for details). Connected service and features depend on compatible network availability. Evolving technology/cellular networks/vehicle capability may limit functionality and prevent operation of connected features. Connected service excludes Wi-Fi hotspot
- ⁸ Ford Pro E-Telematics is available complimentary for one year from the warranty start date, and then on a subscription basis, subject to agreement to Ford Smart Mobility terms and conditions, and provides a comprehensive suite of features in addition to vehicle health including location and mapping, driving behaviour, fuel/energy usage, multimake capabilities and a companion app for drivers to interface with fleet managers. Fleet customers can contact the Ford Pro Software Command Centre at softwaresolutions@fordpro.com for information about these Ford Telematics products. Data availability subject to data connectivity and access to vehicle data.
- ⁹ Navigation services require SYNC 4 and FordPass Connect, complimentary Connected Service and the FordPass app (see FordPass Terms for details). Eligible vehicles receive a complimentary 90-day trial of navigation services that begins on the new vehicle warranty start date. Customers must unlock the navigation service trial by activating the eligible vehicle with a FordPass member account. Annual service contract is required for connected navigation services. Connected service and features depend on compatible network availability. Evolving technology/cellular networks/vehicle capability may limit functionality and prevent operation of connected features. FordPass App, compatible with select smartphone platforms, is available via a download. Message and data rates may apply.
- ¹⁰ Austria, Belgium, Britain, Czech Republic, Denmark, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Netherlands, Norway, Poland, Portugal, Spain, Romania, Sweden, Switzerland, Türkiye.

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Ford, a global American brand woven into the fabric of Europe for more than 100 years, is committed to freedom of movement that goes hand-in-hand with looking after the planet and each other. The company's Ford+ plan, with Model e, Ford Pro and the Ford Blue business units is accelerating its European transformation to an all-electric and carbon neutral future by 2035. The company is driving forward with bold, new EVs, each one designed with European drivers in mind and innovating with services to help people connect, communities grow, and businesses thrive. Selling and servicing Ford vehicles in 50 individual European markets, operations also include the Ford Motor Credit Company, Ford Customer Service Division and 14 manufacturing facilities (eight wholly owned and six unconsolidated joint venture facilities) with four centres based in Cologne, Germany; Valencia, Spain and at our joint venture in Craiova, Romania and Kocaeli, Türkiye. Ford employs approximately 34,000 people at its wholly owned facilities and consolidated joint ventures and approximately 54,000 people including

unconsolidated businesses across Europe. More information about the company, its products and Ford Credit is available at corporate.ford.com.

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Ford Lommel Proving Ground offers high end Drive Training for external companies, associations and private individuals.

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